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## **Dear Parents and Carers**

Today has been the first day of full remote learning for our pupils. There have been lots of teething issues both at school and at home, but well done if you have had some success – no matter how small!

Please keep trying and please keep positive, we know this is stressful – but it will all get easier in the next few days and before you know it we will be experts! You are doing a great job. Remember it doesn't always look like this:



The most effective way for your child to learn during lockdown is online via Google classroom. However, we know this is a challenge to a small number of families. We want to help, where possible, to get online.

Please complete the form here or phone the school office (if not online) so we can plan our help. We may be able to loan devices to help get you online.

## Getting help and giving feedback

We are currently inundated with emails – they are all being read, processed and acted upon. However, if you haven't heard back from us after 48 hours please ask again.

Most of you had already signed up for Google Classroom and I just want to say a HUGE thank you for everyone who did this beforehand!! It is really appreciated. If you have left it to the last minute to sign up then please do bear with us as we process your request.

To make our remote learning offer work we really need your feedback – please do email us on GHPSoffice@maidenerleghtrust.org to let us know what is working for you and what is not. We review all communications and evaluate how we can improve.

## **Google Classroom**

Every child's parent (who has signed up via this form) has a Google email account linked to our school. They all end with @maidenerleghschools.co.uk This is the account you log in with and monitor for google classroom updates.

This is our primary method of delivering remote learning.

As we undertake to remote learning we are finding out more of what works and what doesn't. In the coming days we will be creating new year group class pages on Google Classroom to allow us to teach to all the pupils at once. Again, please be patient with updates as they come out, IF YOU GET STUCK we are HERE TO HELP please just ASK.

Live lessons are delivered via Google Meet or Zoom – all details are posted on your page.

Thank you for your patience and continued support.

## **Great Hollands Primary School**