

## **Response to 2021 Parent Surveys: “You said ... we did ...”**

The following document is in response to the whole school survey 2021.

I am delighted to see that in all areas we have continued to improve on what were very positive scores from 2019 and 2020.

Please know that if you have any specific areas you wish to discuss further, please do let me know as the general comments from surveys are anonymous.

I'd also like to thank you personally for the rich and varied compliments you've paid the school in this document over the past few years. These positive comments help to ensure we KEEP doing the things you appreciate as well as reflecting on the areas we plan to improve further.

It has been really uplifting to hear your positive feedback about the quality of leadership and teaching in the school, especially during lockdown as this was a time when you were able to take a sneak peek into the world of our wonderful teaching team. I'm so glad you were impressed and got the chance to see just how fabulous our teachers can be.

Your feedback helps us to improve and gives us the boost to keep going to do the very best for your child.

- **96% of you think the school is excellent or good** – this continues to grow from 87% in 2019 and 91% in 2020.
- **91% would recommend us to other parents** up from 78% last year.

We were delighted to receive **100% positive** feedback in the following areas:

- Education about cyber-safety and digital resilience
- Management of punctuality
- Information received about starting full-time primary school and the children settling in to full-time primary school quickly

In the coming year, will be working on embedding our work on reading, writing and maths, enriching all the wider curriculum areas and continuing with our strong well-being and personal development programmes.

There have been so many positive comments it would be impossible to include them all but I have included a selection which gives an overall view of the responses we received.

In previous years you asked us to focus on SEN support, improving communication and after school clubs. It is great to see that this year we have drastically improved in your feedback in SEN and Communication. Clubs will return soon!

Thank you for completing our surveys, they are incredibly useful to us. This is the 3<sup>rd</sup> year in a row we have had increasing number of responses. Thank you for taking the time.

**Mr R Ferris**  
**Headteacher**



## Comments from Parents on our 2021 Surveys

The comments below have been randomly selected from those given in response to our 2021 surveys.

### Leadership, teaching & learning and school culture

- My children feel safe, welcome, not judged, encouraged, accepted and show absolute trust in the staff here.
- Whenever I have had an issue someone has always got back to me and resolved the issue.
- Everything is great. We are so happy we chose Great Hollands School and every member of staff goes above and beyond!!
- The valuable members of staff working with my children are the biggest asset in my opinion. I have had communication with the head, the safeguarding members of the team, the SEN team, the class teachers and the teaching assistants. They all have my children's educational development as well as emotional well-being as priorities.
- The school has a fantastic leadership and teaching team.
- The team are helpful and approachable, taking time to listen to worries, concerns and ensure that my child is well looked after, cared for and supported.
- An amazing team who have worked so hard for their pupils and who really do care.
- They know my child and understand what she needs and gives support.
- Leadership is good and my daughter loves her school and her teacher always motivates her to learn.
- Teachers are always available to listen.
- My children are happy at school / My children are very happy!
- Fantastic teachers and TAs.
- The staff are helpful, patient and very polite.
- The staff are very supportive of my children.
- Staff are brilliant - nothing is ever too much trouble.
- Management is good. The school is a friendly place to be. I have felt listened to and I believe my child is very well cared for.
- Most of the teachers seem to get the mix of learning and fun right. I like the year group newsletters detailing specifics to the child's year and a separate one for whole school news. Parent's evenings are informative and we've been listened to and seen action when we've raised concerns with our child. The sports and activities they can join in with after school are good too.
- Teachers provide excellent support for the children.
- Teachers are approachable and helpful. They work hard and well as a team for the interests of children, themselves and the parents.
- Making the children feel safe and valued.
- Very supportive of their children. Especially during the home learning. Can't fault them.
- The Read Write Inc programme is excellent - really hope my 2nd child gets his space when the time comes. Vastly improved teaching in reading and maths
- The school promotes school/British values really well. They are also great at making my child feel safe and comfortable.



### Communication

- Communication has been extremely improved over these few years and teachers are more involved and engaged. Communication is very good. Communication is precise and clear and feedback is given when asked.
- Communication between staff and parents is a particular strength. We feel well supported as a family. Very good at communicating and my child feels happy there.
- The weekly newsletters keep parents up to date with what the children have been learning.
- Pictures of the children's work in the newsletters boosts confidence for children who feel their hard work has been recognised and celebrated
- Communication is key; and they always do their best to resolve any problems or just support you in any way they can.
- They are great with communication via email & phone. Always receive the latest news or information about my child's learning & love that they put the children's work on the newsletters too.
- Communication and care is excellent.
- The newsletters are timely and very informative and have given parents everything we need to plan ahead.

### Remote learning

- During lockdown the school has been amazing, the support given was outstanding. The school is very friendly and helpful towards students and parents.
- During lockdown the school went above and beyond and I am proud to send my child to a school who put the needs of the children at the forefront.
- Teaching for those in school during the lockdown has been amazing, thank you to all the staff.
- The school have been remarkable with Google classroom, live sessions, feedback and support from all staff, printed out packs individualised for my son.
- Amazing remote learning & support throughout lockdown! Very well structured & really helped to keep that school routine in place.
- The remote learning and support throughout the pandemic has been amazing. They have been at the end of the phone for any questions no matter how big or small. They have all truly gone above and beyond.
- Teachers have been fantastic during the pandemic.

### Special Needs Support SEN / SENCo

- The SEND team are the unsung heroes especially during lockdown. The commitment, hard work and support they have given the children and their families has been outstanding.
- The SEN team have been fantastic and incredibly supportive. This is a brilliant school! Giving additional support where needed.
- The care and education both pay a part, also the ELSA team have been so supportive.
- The SEN support for my child has been great. They have been quick to act when needed and the care and help given has been excellent.
- The newsletter explaining how we can help our children's wellbeing has been useful.
- Great SEN department.

## You Said... We Did... 2021

You said...	We did... we will...
<p>Continue to send regular newsletters and to update the year group pages on the website with photos and topics which the children have been learning</p> <p>“More communication on how my child is doing...”</p>	<p>We will continue to provide our weekly newsletters and our termly ‘Great Times’ documents and we are pleased these are received so well by many of our families.</p> <p>We have been on a huge improvement journey with our communication over the years and we promise to continue to reflect and improve on the ways we communicate with parents.</p> <p>In the coming year we will look at improving how we share what your child will be learning, ways in which you can help and better inform you of the wonderful additional support your child may be receiving.</p>
<p>Continue to improve your anti-Bullying work.</p>	<p>Awarded anti-bullying alliance silver status award</p> <p>87% agree our anti-bullying message is clear and effective – this has improved massively from 65 and 78% in the past 2 years. We will continue to keep this area as a huge priority – we are aiming for 100%</p>
<p>More challenging and fun activities such as DT in addition to core subjects.</p>	<p>Some of the major review work school leaders have been undertaking this year has been a full re-write and review of the whole school curriculum. This will be launched in September 2021. Our intention is to ensure all areas of the curriculum are as strong and richly delivered as our very successful core areas of reading, writing and maths.</p>
<p>More homework</p>	<p>We have invested in new systems to help make learning at home more effective, more relevant and hopefully less stressful. We know this is an area where parents have wildly differing viewpoints. Our aim going forward is to provide modern systems to help our children make good progress and for parents to be able to see their children’s progress and achievements. Our new myON reading system and our subscription to Mathletics are ways we can hopefully achieve this.</p>
<p>I'd like more information about the curriculum so I can keep up with what my child should be learning and how I can help to support my child's growth</p>	<p>We provide curriculum overviews mapping out the areas of learning coming up each term, and the termly phase newsletter outlines what to expect in each phase of school. We will be looking into other ways to provide you with the information you need to support your child's learning.</p>